**Royal College of Dental Surgeons of Ontario**

**Dentist Self-Reflection Form for the Resolution Program**

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| **Dentist’s Name:** |  |
| **Registration No.:** |  |
| **File No.:** |  |
| **Due Date:** |  |

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| 1. **If you consider the complaint as if it was a case study and you are a neutral, third-party participant, what do you think the complainant’s main concerns are? Review the letter of complaint.** |
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| 1. **What** [**Standards, Guidelines, or Practice Advisories**](https://www.rcdso.org/standards-guidelines-resources/standards-guidelines-advisories) **may be implicated in the complaint and why? Does the** [**Code of Ethics**](https://www.rcdso.org/en-ca/standards-guidelines-resources/professionalism-with-patients/code-of-ethics) **apply? If so, why?** |
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| 1. **Thinking about this case, what could you have done differently to avoid the issues?** |
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| 1. **What steps will you take in the future to avoid such complaints?** |
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| 1. **Identify other resources that could assist you in a similar situation in the future.** |
|  |

Name:

Date Completed: